



CAPE GASTRO

gastroenterology

Cape Gastro Patient Information

1. PROTECTION OF HEALTH AND PERSONAL INFORMATION

Sharing of medical information with third parties is a requirement of a medical practice for the purposes of billing, obtaining medical aid authorisations, auditing and to prevent duplication of tests and investigations. The practice policy is to obtain all previous medical reports and lab results to allow for an accurate opinion at the time of your consultation, and to provide other doctors involved in your care with copies of Dr Rush's reports. Any objections to the disclosure of your medical records or personal details for the above-mentioned purposes, must be provided in writing.

2. UPDATE OF PERSONAL DETAILS

It is the responsibility of the patient to update the practice of any changes to your contact details including telephone number, cell phone number and email address in order to ensure results, reports and appointment reminders are received.

3. COMMUNICATION POLICY

The practice relies predominantly on email for communication regarding appointments, instructions before procedures, sending of reports and other day-to-day communication. Please ensure that the email address provided is correct, is a private email address and that receipt of emails is acknowledged. Other forms of electronic communication such as SMS or WhatsApp will not be answered unless in an emergency.

4. 2025 FEES

New patient consultation **R2300** (duration up to 45 minutes). Follow up consultation **R1000**. Fees to be settled in rooms on the day of appointment. Dr Rush is contracted into Discovery Classic and therefore patients on this plan will be billed at corresponding medical aid scheme rates. All other medical aids/Discovery plans will be billed at 300% medical aid rates.

The management of accounts has been outsourced to Medx billing bureau. All account matters should be communicated directly to Medx. Medx can be reached on drrush@medx.co.za or 021 205 3555.

5. CANCELLATION POLICY

- Please notify the practice of cancelled appointments timeously.
- The practice will endeavour to contact you well in advance of any changes made to your appointment.
- Very occasionally Dr Rush may have to deal with a medical emergency, and this will take precedent over scheduled appointments. All efforts will be made to alert you of such an eventuality.

6. WHAT TO BRING TO YOUR FIRST CONSULTATION

- Identification: ID or driver's licence;
- medical aid card;
- list of all current medication;
- any previous medical reports you have available; and
- referring doctors' details.

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ACKNOWLEDGMENT: I hereby certify that I have read the above patient information and accept its terms:

NAME DATE

PATIENT SIGNATURE

IN ADDITION (as applicable): I hereby give permission to Dr Rush to access my Discovery Health ID in order to upload relevant forms:

PATIENT SIGNATURE